

***St Dogmaels Community Council***

**Analysis of Residents/Business Questionnaires Re Impacts  
of Possible Closure of Public Toilet Blocks in High St Car  
Cark, St Dogmaels and Poppit Sands**

***November 2019***

## **Contents**

Background.....	3
The Questionnaire .....	3
Review of results of resident’s questionnaire .....	3
Recent update .....	4
Current position.....	4
Appendix A – copy of bilingual questionnaire .....	5
Appendix B – Analysis of Questionnaire results .....	8

## **Background**

General background information can be found in the first part of the report on the visitor's questionnaire which can be accessed at: <http://stdogmaels.org/report-visitors-questionnaire-toilet-blocks-at-poppit-and-high-street-car-park/>

In brief, at a meeting in April 2019 the Community Council (CC) was offered the following options by Pembrokeshire County Council (PCC)

- Asset transfer
- Assisting PCC with costs of running and maintaining the blocks (expected to be full costs)
- Closure

In September 2019 approximately 700 questionnaires were hand delivered to properties, by volunteers, throughout the St Dogmaels Ward. Further copies of the questionnaire could be obtained from the PO and Coach House.

As at 18.11.19, 150 returns had been received (approximately 21.4% response rate).

Review of the community areas that responded showed a much lower percentage response rate from River Hill (7%) and Maeshyfyd (10%).

## **The questionnaire – See appendix A**

The figures used in the questionnaire were based on the figures supplied by Pembrokeshire County Council (PCC) for financial year 2018 and the Band D equivalent for the 2019/20 financial year. Therefore, the costs quoted were considered to be a reasonable estimate within the timeframe of the 2019/20 financial year.

St Dogmaels and Poppit Sands toilet costs  
Actuals  
2018

	Rates	Electric	Water	Cesspit	Responsive	Cleaning/materials/ consumables	Total	Overheads	Overall Total
<b>Poppit Sands</b>	436.9		225	10128	750	350	11889.9	4648	16537.9
<b>St Dogmaels</b>	344.38	274	0	0	150	125	893.38	3099	3992.38

PCC could not account for missing service charges.

The questionnaire did not cover the financial implications of renovating the toilet block at Poppit.

## **Review of results of resident's questionnaire**

As can be seen from the attached figures in *Appendix B*, the results show a fairly even split between those who would pay to keep either or both toilet blocks open and those who did not wish to pay towards keeping either or both toilet blocks open.

The Questionnaire invited comment. Many people indicating they would pay towards the cost of keeping the blocks open also stated in the comments that they felt this was unfair on the community and would consider the community taking on the costs as a last resort.<sup>1</sup>

### **Recent update**

PCC have now announced that it is considering raising car parking charges to cover the costs of keeping public toilets open across Pembrokeshire. As the car park at Poppit is not owned by PCC but by Pembs Coast National Parks Authority (PCNP) this block would not be included. Discussion with PCNP is ongoing.

No further information will be available from PCC until early 2020

Given the feeling expressed in the questionnaire, should car parking costs be raised to cover the toilet provision, should the cost of resident's parking permits be increased?

### **Current position**

The Community Council must agree its budget no later than the Extra Ordinary meeting on 16<sup>th</sup> Jan 2020 in order to meet the deadline for precept request to PCC.

It has now received reports on potential to impact visitor numbers to the area should either or both blocks close and a report on resident's perspectives.

The Council may consider it is

- a) not in a position to provide any money in its budget for 20/21
- b) Given the current uncertainty, if it wishes to ensure that either or both blocks remain open, adding speculative amounts to its precept to cover some or all stated costs.

The Council must consider carefully the ongoing liabilities (particularly Poppit and any future redevelopment to make it fit for purpose) and the impact on the precept for 20/21 and also, should the budget/precept amount not be used in 20/21 the impact on the budget for 21/22 (that is significant monies falling into reserves).

---

<sup>1</sup> A copy of comments from the report will be supplied as a separate file

**Appendix A**  
**Questionnaire**

## Cyngor Cymuned Llandudoch Holiadur Toiledau Cyhoeddus – Trigolion/Busnesau

Mae bygythiad i gau'r Toiledau Cyhoeddus ym mharc ceir Llandudoch ac ar draeth Poppit. Er bod nifer o ddewisiadau'n cael eu harchwilio, un dewis yw i Gyngor Cymuned Llandudoch ddod yn gyfrifol am redeg y toiledau a/nou'r costau a olygir. Cyn gwneud unrhyw benderfyniad, mae'r Gyngor Cymuned am gael barn trigolion. Byddwch cystai â llenwi'r holiadur hwn a'i roi yn y blychau sydd wedi'u darparu yn Swyddfa'r Post a'r Cartws. Gallwch weld yr holiadur ar-lein yn: <http://stdogmaels.org/toilet-blocks-questionnaire/a/> ddychwelyd i [stdogmaelscc@outlook.com](mailto:stdogmaelscc@outlook.com)

**Beth yw eich statws yn Llandudoch (Ardal y Ward i gynnwys Poppit)? (Marciwch bob un sy'n gymwys)**

Preswlydd Amser Llawn

Perchennog Ail Gartref

Perchennog Busnes Lleol

**Ydych chi'n defnyddio'r toiledau yn:** Parc Ceir Stryd Fawr Llandudoch YDW/NAC YDW Traeth Poppit YDW/NAC YDW

**Os YDW** ga mor aml yn fras rydych chi wedi defnyddio'r toiledau yn 12 mis diwethaf? Parc Ceir y Stryd Fawr  Traeth Poppit

**Ar gyfer trethdalwyr Ward Llandudoch (ni fyddai talu costau'r naill bloc toiledau neu'r llall neu'r ddau ddim yn effeithio ar drethi busnes)**

Os na ddarperir cyflid o ryw ffinhonnell arall, megis Cyngor Sir Penfro a Pharc Cenedlaethol Arfordir Sir Benfro, fel trethdalwr yn Ward Llandudoch a fydddech wedi bod yn barod i dalu tuag at gadw'r naill bloc neu'r llall neu'r ddau ar agor?

Fel enghraifft, am eleni (a gall hyn amrywio mewn blynyddoedd i ddod ac amrywio i berchnogion ail gartrefi) gwelir isod y costau ychwanegol ar ben presept Cyngor Cymuned Llandudoch ar gyfer eiddo band D). Byddai cyfanswm presept Cyngor Sir Penfro a Heddlu Dyfed Powys wedi bod yn £1340.65 ar gyfer eiddo Band D.

**Marciwch un yn unig**

a) cadw Poppit ar agor

canran o 26 ar bresept Cyngor Cymuned Llandudoch ar gyfer eiddo band D - £85.26 + £22.16

b) cadw'r parc ceir ar agor

canran o 6 ar bresept Cyngor Cymuned Llandudoch ar gyfer eiddo band D - £85.26 + £5.1

c) cadw'r ddau ar agor

canran o 32 ar bresept Cyngor Cymuned Llandudoch ar gyfer eiddo band D - £85.26 + £27.28

d) Dim yn fodlon i'r Cyngor Cymuned godi ei bresept i gynnal y naill na'r llall

**Ar gyfer perchnogion busnes yn Ward Llandudoch**

A fyddai coll'r blociau toiledau'n effeithio ar eich busnes? Parc Ceir y Stryd Fawr BYDDAI/NA FYDDAI Traeth Poppit BYDDAI/NA FYDDAI

Sylwadau:.....

**Pe na bai cyfeusterau toiled ar gael mwyach, a fydddech yn dal i ymweld â:** Llandudoch BYDDWN/NA FYDDWN Poppit BYDDWN /NA FYDDWN

**Unrhyw sylwadau/awgrymiadau pellach yr hoffech eu cyflwyno:**.....

**Enw, cyfeiriad a Chod post:**.....

*Dioch ichi am lenwi'r holiadur*

Befid Cyngor Cymuned Llandudoch yn defnyddio'r wybodaeth a ddarperir dim unrhyw ffidderedd i'w hysbysu i ddarparwr y toiledau yn mharc ceir Stryd Fawr Llandudoch ac ar Draeth Poppit. Bydd unrhyw wybodaeth a ddarperir i ddyfodol parti i gylfng hys yn ddifennu. Ni fydd eich enw/cyfeiriad/manylen costau yn cael eu hysbysu gydag unrhyw ddyfodol parti. Mae pobol preiftoeddi dogelw data y Cyngor i'w weld yn: <http://www.llandudoch.gov.uk/privacy>

## St Dogmaels Community Council Public Toilet Questionnaire

The Public toilets in St Dogmaels car park and at Poppit sands are under threat of closure. While numerous options are being explored, one option is for St Dogmaels Community Council to take over the running of the toilets and the costs involved.

Before any decision is made the Community Council is seeking the views of residents and visitors.

Please fill out this questionnaire and place it in the box (Café or RNLi shop, Poppit), (Post Office or Coach House, St Dogmaels).

No time now? The questionnaire can be accessed on line at: <http://stdogmaels.org/toilet-blocks-questionnaire/>  
and returned to [stdogmaelscc@outlook.com](mailto:stdogmaelscc@outlook.com)

Thank you.

---

Are you staying in holiday accommodation YES/NO

How far have you travelled to visit St Dogmaels or Poppit today? .....

### Poppit

How long do you expect/have you stayed at Poppit today? .....

How often, on average, do you visit Poppit each year? .....

How many people in your party? ..... What are the age groups of your party? (please tick below all relevant)

0-2 years old    2-12 old    12-17 years old    17-45 years old    45-64 years old    65+  
M/F                      M/F                      M/F                      M/F                      M/F

Do you have anyone who requires access to disabled toilet facilities in your party YES/NO

If visiting as an organised group please state the nature of group e.g. youth organisation, senior citizens etc

.....

If you **had** to pay to use the public toilets how much do you think is reasonable? (please state).....

If the toilet facilities were no longer available would you still visit Poppit Sands                      YES / NO

---

### St Dogmaels High Street Car Park

How long do you expect/have you stayed at St Dogmaels today? .....

How often, on average, do you visit St Dogmaels each year? .....

How many people in your party? ..... What are the age groups of your party? (please tick below all relevant)

0-2 years old    2-12 old    12-17 years old    17-45 years old    45-64 years old    65+  
M/F                      M/F                      M/F                      M/F                      M/F

Do you have anyone who requires access to disabled toilet facilities in your party YES/NO

If visiting as an organised group please state the nature of group e.g. youth organisation, senior citizens etc

.....

If you **had** to pay to use the public toilets how much do you think is reasonable? (please state).....

If the toilet facilities were no longer available would you still visit St Dogmaels                      YES/ NO

---

Any further comments/suggestions you would like to make:.....

.....

Name, address .....

.....Post Code:.....

### Thank you for completing the questionnaire

St Dogmaels Community Council will use the information provided only to analyse opinion on the provision/use of the toilet blocks at the High St car park St Dogmaels and at Poppit Sands.

Any information supplied to a third party in support of this will be anonymised. Your name/address/contact details will not be shared with any third party. The Council's data protection privacy policy can be found at: <http://stdogmaels.org/data-protection/>

## **Appendix B**

### **Impacts of Possible Closure of St Dogmaels Car Park and Poppit Sands Public Toilets**

#### **Analysis of Residents/Business Questionnaires**

(Version 3 with Data collected up to 17/11/2019)



## List of Contents

1. Overview of Analysis.....	10
2. St Dogmaels Car Park Analysis (All Responders).....	10
3. Poppit Sands Analysis (All Responders) .....	11
4. Second Home Owner Only Analysis .....	12
5. Resident’s Analysis (Excluding Second Home Owners) .....	12

M Kendall  
28<sup>th</sup> November 2019

## **1. Overview of Analysis**

158 questionnaires were returned by 28/11/2019 and form the basis of this analysis.

Of which :

- 135 Indicated they were Full time residents.
- 4 Indicated they were full time residents but also were 2<sup>nd</sup> Home owners
- 17 indicated they were 2<sup>nd</sup> home owners only
- 1 Indicated they were non-resident business owners (Non Precept payers and therefore excluded from the “additional Precept payment analysis”)
- 1 questionnaire was received which was clearly from a non-resident and thus excluded from the entire process.

NB Some 2<sup>nd</sup> home owners and Full time residents included in the above also declared themselves as businesses, giving a total of 12 Business responses for selected questions.

NB Not all 2<sup>nd</sup> Home owners stated they were businesses

## **2. Dogmaels Car Park Toilets**

### **2.1 Use of Toilets**

- 114 indicated they used the toilets
- 41 indicated they didn't use the toilets
- 2 didn't know whether they used them

Of the 114 who used them they used them on average 14.0 times in the past 12 months.

### **2.2 Willing to Pay additional Pay Precept of £5.10 or not?**

- 75 said they would be willing to pay the additional amount
- 77 said they would not be willing to pay the additional amount
- 2 gave no indication either way
- 2 were void as ticked all or multiple boxes and therefore indication not established
- 1 was a business owner Non-resident (and therefore does not contribute to Precept)

### **2.3 Business owners : Effect on Business?**

Of the 12 responses from declared Business owners

- 6 indicated closure would effect business
- 4 indicated it would not
- 2 were unsure of impact?

### **2.4 Would you still visit St Dogmaels if toilets were closed?**

- 111 indicated they would
- 16 Indicated they would not
- 20 gave no indication of didn't know?

## **3. Poppit Sands Toilets**

### **3.1 Use of Toilets**

- 140 indicated they used the toilets
- 16 indicated they didn't use the toilets
- 1 didn't know whether they used them

Of the 140 who used them they used them on average 26.3 times in the past 12 months.

### **3.2 Willing to Pay additional Pay Precept of £22.16 or not?**

- 79 said they would be willing to pay the additional amount
- 74 said they would not be willing to pay the additional amount
- 2 gave no indication either way
- 2 were void as ticked all or multiple boxes and therefore indication not established
- 1 was a business owner Non-resident (and therefore does not contribute to Precept)

### **3.3 Business owners : Effect on Business?**

Of the 12 responses from declared Business owners

- 10 indicated closure would effect business
- 2 indicated it would not

### **3.4 Would you still visit Poppit Sands if toilets were closed?**

- 98 indicated they would
- 36 Indicated they would not
- 23 gave no indication of didn't know?

## **4. Second Home owner Analysis**

### **A Total of 21 respondents declared as 2<sup>nd</sup> Home owners**

#### **Resident in Village = 4**

- Willing to Pay increased Precept for Both Toilets = 2
- Not willing to pay for either = 1
- Void Response = 1

Non indicated for one or other of the toilets

#### **Non Resident in Village = 17**

- Willing to Pay increased Precept for Both Toilets = 11
- Not willing to pay for either = 6

Non indicated for one or other of the toilets

## **5. Residents Analysis (Excluding the 4 Second Home owners)**

### **A Total of 127 respondents declared as Residents only**

#### **St Dogmaels**

- Willing to pay additional Precept = 61
- Not Willing to pay additional Precept = 64
- Void Response/No Indication = 4

#### **Poppit**

- Willing to pay additional Precept = 59
- Not Willing to pay additional Precept = 64
- Void Response/No Indication = 4